

20. 9. 10



Yo/

The Enterprise cleaning Services

This is just to say how impressed I was today with the improvements to my carpets.

Stuart worked so well he was such a help moving all the

furniture as he went, which was so important to us as my husband doesn't keep to well.

I can't praise him enough and so friendly & polite.

Thank you so much

(MRS)



Enterprise Cleaning Services Ltd.
Suite 210, Portsmouth Technopole
Kingston Crescent
Portsmouth
PO2 8FA

4 The Darlington

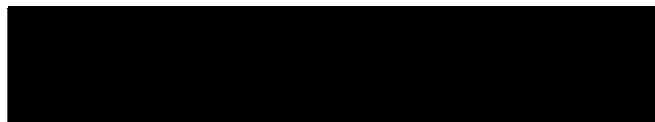
9 December 2010

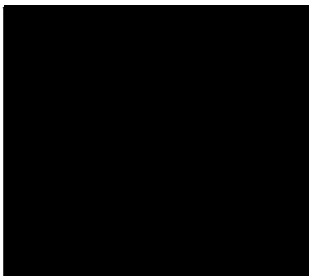
Dear Sir

I used your carpet cleaning services on Wednesday 8th December. The finished result was excellent and I will certainly use your services again in the future.

I was impressed by the attention to detail given by your operative, Andy, who did a thorough job with the minimum of disturbance. I bought the Teflon finish, well worth it to help keep my carpets in good condition. Thank you for a first-rate job.

Yours sincerely

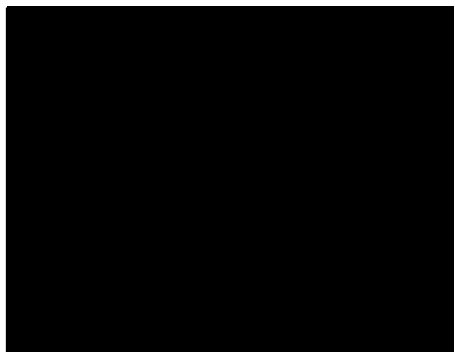




06/01/2011

Enterprise Cleaning Services UK Ltd.,

Enterprise Cleaning Services
Portsmouth.



16-12-10

Dear Sir,

I would like to commend your
operative David for his professional
and instructive manner. I would
be more than happy to employ
his services again.

Yours Sincerely

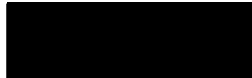



To Enterprise Cleaning Services

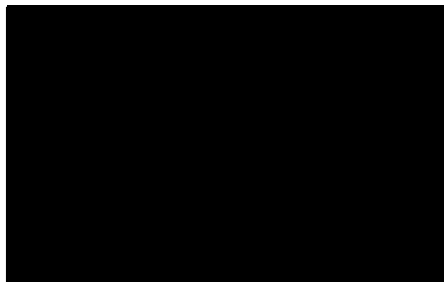
Letter as promised concerning Richard's services, he arrived promptly on time arranged and worked continually and thoroughly whilst completing his cleaning, removing furniture and replacing whilst doing so. He must be one of your most non-belligerent, quietly persistent successful salesmen this fact speaks for its self as I had arranged for your offer of any two rooms cleaned for £8-99. My finale bill came to £333-00. This included extra carpets requested by me but also extra services you have to offer. A polite young man, very happy with the results of his afternoons work

Yours sincerely

(Mrs)



Enterprise Cleaning Services
Portsmouth Ltd,
Suite 210, Portsmouth Technopole,
Kingston Crescent,
Portsmouth, PO2 8FA.



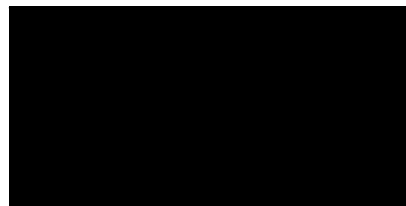
27th September 2010

Dear Sirs,

My wife and I wish to record our thanks for the excellent way your technician, Bill Phillips, carried out the cleaning and treatment of our carpets last Thursday [23rd September]. We very much appreciated his hard work and cheerful manner when neither of us was feeling particularly well.

Yours faithfully,

A handwritten signature in black ink, appearing to be 'Bill Phillips'.



10th November 2010

Enterprise Cleaning Services Cardiff Ltd

2 Alexandra gate

Ffordd Pengam

Cardiff CF24 2SA

Dear Sir/Madam,

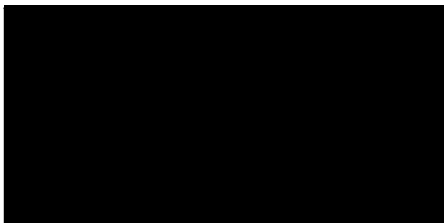
I am writing to say how pleased we are with the cleaning service you provided last Monday. Your Operative, Christian, was very pleasant and worked very hard and effectively during his time here, It was amazing just how much dirt came out of the carpets, and how much fresher they now look.

In addition, the promised written confirmation of the appointment arrived on time, so, all-in-all, we are very satisfied with the service you provided, and will recommend you to local friends.

I understand that yours is a fairly new business, and thought that you would appreciate positive feedback at this early stage of your development.

Best wishes,

A handwritten signature in black ink, appearing to read "C. Jones" or similar, written in a cursive style.





BN5 9QB

18/10/10

Dear Sir/Madam, I was very pleased with a deep clean to my bedroom carpet. The result and price was exceedingly competitive. The work was carried out by Tom who was polite, efficient and competent.

Thank you again

Yours faithfully






Andy Byars
Director
Enterprise Cleaning Services Ltd
1-8 Cobham Road
Ferndown Industrial Estate
Wimborne BH21 7PQ

20 October 2010

Dear Mr Byars:

I do not normally respond to "cold calls" but I'm very glad I did when your staff member telephoned last week to sell me a carpet cleaning Maintenance Special.

First of all, I was impressed that I received a card confirming details through the post, although the time between telephone call and appointment was short. Secondly, I was telephoned on the day half an hour before the operative arrived to let me know that he was on his way.

Then Scott arrived and we had a good conversation before he started. I had read the card carefully so I was prepared to pay more than the special price advertised for a deeper cleaning job but I was pleasantly surprised at the price because I had recently had a very high quote for just the one room. I was even more pleasantly surprised at the wonderful results; in a relatively short time, the carpet was restored to what looks like its original colour (15 odd years ago!) and by later that day the carpet was dry, enabling me to put back the furniture that I had removed to enable the cleaning to take place. Incidentally, Scott was able to move the heavier pieces which I had thought would have to remain in place, so that was a bonus.

All in all, I am extremely pleased with your service and, as I told Scott, in a few weeks time I shall be in touch with you to arrange for him to return to do the rest of the house. I shall also pass on your company's details to my friends. It's been an unmitigated pleasure to deal with your staff, Elouise and Scott.

Yours sincerely,

Mrs 

[REDACTED] [REDACTED]

1st October, 2010

Enterprise Cleaning Service
108 Cobham Road
Ferndown Industrial Estate
Wimborne
Dorset
BH21 7PQ

Dear Sir/Madam

After your scheduled visit to clean some of my carpets a few days ago, I thought I would just drop you a line to say what a wonderful job your operative Russell did on my carpets. He knew his subject well as he told me that he had been a carpet fitter, and I was very impressed with the effort he put into the job and the finished result. My carpets do look 100% better.

I would have no hesitation in using your Company again and I will certainly recommend you to anyone thinking of having their carpets cleaned.

Yours faithfully

Marian Keayon

[REDACTED] Mrs

||



2-10-10


Dear Enterprise Cleaning

I would like to pass on our thanks for a job very well done by Wayne, a very professional overall manner, with clear advice and pricing.

Wayne did a good and thorough job (but failed to do the dusting afterwards) and for the time and effort he put into the work we both feel this was money well spent.

Can say with confidence that Wayne represented your company very well.

Many thanks



7th September 2010

The manager

Enterprise Cleaning Services Bristol Ltd.

Regs 2430/2440

The Quadrant

Aztec West

Almondsbury

BRISTOL BS32 4AQ.

Dear Sir,

On Wednesday, 1st September two of your technicians arrived to clean our carpets.

They were focused, efficient and a pleasure to have in the house - not only that, our carpets are infinitely cleaner than they were before treatment.

The men's names were Stuart and Neil (from Cardiff) and they are a credit to your company.

yours faithfully,

[Redacted Signature]

BH48EK

I just wanted to tell you
what a very good job your
carpet technician Matthew
did when he gave my lounge
& hall a maintenance clean
on 12th August.

He was polite, cheerful
and very helpful & my
floor looked so much better
after he had done this clean
for £8.99 it was a very
good bargain & I have told
my friends & neighbours what
a good job was done
Thank's to Matthew
Regards Mrs



7 April 2010

Enterprise Cleaning Services UK Ltd
108 Cobham Road
Ferndown Industrial Estate
Wimborne
BH21 7PQ

TO WHOM IT MAY CONCERN

Dear Sir

On Wednesday, 31 March 2010, I took the opportunity of having two of my rooms carpet cleaned under the terms of your Two Room Maintenance Special Offer.

Your operative, Duncan Fraser carried out the cleaning process, both diligently and with great care in explaining what he was doing, particularly with regard to carefully selecting a test patch area to show the effect of the 'Deep Clean' carpet cleaning process.

Although on this occasion I only had the Maintenance Clean, this was really only a 'test run' of your services. However, I am very satisfied with the results of that test run and, as a result, now have every intention of arranging a full cleaning service of my five room flat in about four months time.

I would certainly have no objection to Duncan, or if he was not available, another operative with similar good qualities, carrying out the work at that time.

Yours faithfully

VF Seaton





17th May 2010

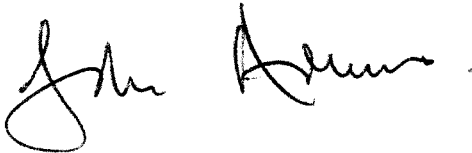
Dear Enterprise Cleaning Services,

We had our carpets cleaned today by Duncan. We are not only amazed but delighted at the change he has made to our carpets, even though they are around 20 years old he has made them look like new.

We were also impressed by his level of customer service. The way he explained the options and the benefits of different types of cleaning and at no time did we feel we were being 'sold' a solution but were getting professional advice.

So happy customers!

Thanks



John Adams

